

About MCA

Mitel® Collaboration Advanced allows you to schedule and manage audio-only, web-only, and audio/web conferences. See “Tips for ease of use”.

Joining a conference

Using the **Launcher**: 

- **Drag/drop a conference link** (*recommended*).
- or type an access code and click **Join**.



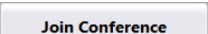
Note: Occasionally, you may need to join a conference on a new or a different server. In which case, enter both the server name and the access code using the following format: **<server name/access code>** and click **Join**. It sometimes helps to check with the conference leader or organizer.

- or select a **recent** or **favorite** conference from drop-down menu.



Note: the **Start** button is used to create an Instant Conference and appears once you have defined your profile attributes (i.e. have an account on the server).

Not using the Launcher

- Click on the link in the calendar or e-mail invitation to open a browser.
- Click 

Creating an instant conference (ad hoc)

Using the **Launcher**: 

1. Click **Start** (or use drop-down Start Conference).
2. Enter **Topic** and **Conference Type** (optional).
3. Click **Start** again to launch the conference.
4. Communicate the **access code** and **server** information to other parties.

Scheduling a Conference

Using **My Unified Communications** portal MCA Home tab, you would use this option to schedule a recurring meeting or large webinar.

1. Select the conference type (One-time, Recurring or Reservationless).
2. Set the conference details and features.
3. Click **OK** to schedule the conference.



Note: The link and credentials to My Unified Communications portal can be found in the **Welcome e-mail** from your system administrator.

Selecting Audio options

Choose one of the following audio options:

- **Telephone:** join the audio portion of a conference via telephone.
- **Client:** join via 2-way PC audio using a headset.
- **Browser:** join via 1-way (listen-only) audio via a web browser.

Managing and Updating a conference

To access and control a conference:

From My Unified Communications portal, select **My Conferences** tab to access:

- **Conference Details:** specific information about your conference.
- **Documents:** files & documents to be uploaded and published.
- **Approval:** view and approve participant's requesting approval.
- **Participants:** list participants while a conference is in progress.

Recordings, Settings and Reports:

- From the **Recordings** tab: manage and view recordings.
- From the **Settings** tab: modify your password, phone number, invitation preferences, Personal ID and assign a delegate.
- From the **Reports** tab: generate conference details reports.

Tips for ease of use

Using the Launcher

- To have the Launcher open up automatically on your PC, add the Launcher to your **Startup program**.
- To have the Launcher always visible and easily accessible, set the option to **Always show the MCA Launcher on top of other Windows**.
- Set some or all of your regular meeting(s) as **Favorites**.
- Use **i** to get **Conference Information** to quickly view details of a conference.

Recording an Audio / Web or Web Only conference:


From the Collaboration Client Leader console

1. Click the **Record** button on the Share bar.
2. Enter a name and select a location to save your recording.
3. Click **Save**, the recording starts automatically.

Recording an Audio Only conference:

1. Log into your **My Unified Communications** portal account, and click **My Conferences**. The Start Recording link appears above the conference tabs.
2. Click **Start Recording**; the link changes to Stop Recording.

Feature listing

 **Note:** MCA clients offer different features, as per the table below. These features will apply to all conference types regardless of the method used to create or schedule your conference.

Features	Collaboration Client (Desktop client)		Web Client
	Leader	Participant (Collaborating participant)	Participant (View-only participant)
Share	Yes	Yes	View only
Video	Yes	Yes	No
Chat	Yes	Yes	Yes
Recorder	Yes	No	No
Audio	2-way audio (using headset)	2-way audio (using headset)	1-way (listen only)
Manage Documents	Yes	View Only	No
Remote Control	Yes	Yes	View only
White board	Yes	Yes	View only
Help	Yes	Yes	No
Exit Meeting	Yes	Yes	Yes
End Meeting	Yes	No	No


Sharing during a conference


What to share:

- **Application:** select and share a specific application
- **Desktop:** share entire desktop
- **Region:** share a specific section or region of your desktop.

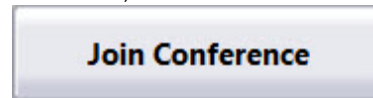
Sharing Options	Sharing Modes	
	Basic	Advanced
Start/Stop Recording	Yes	Yes
Pause/Stop Sharing	Yes	Yes
Access Whiteboard tools	Yes	Yes
View/Manage Participants	No	Yes
Public/Private Chats	No	Yes
Video	No	Yes

Installing the Launcher

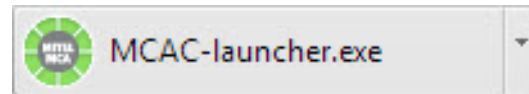
 **Time:** This procedure may take up to 10 minutes but typically under 2 minutes.

 **Note:** The following procedure is generic and will vary based on the MCA supported Web Browser, Operating System and Security Settings of your PC.

1. Click on the link to join your conference (either from an email or calendar invitation).
2. Click





3. The downloading process will start automatically.
4. Click



or click **RUN** to execute the file.


5. Follow any other prompts as they appear.

 **Note:** The browser may also present a dialog asking you to confirm the download of MCAC-launcher.exe. Some browsers present more than one confirmation window as well as a popup blocker. If prompted, you will need to confirm the download and **run** the file. Disable Popup if required.

 **Note:** Windows 8 specific: A dialog box may appear once you select the MCA-launcher file stating that "Windows SmartScreen prevented an unrecognized app from starting", click More info and click Run anyway to resume the installation.

You will join the conference once the download is complete. Follow any other prompts as they appear.

Opening the Launcher

To open the Launcher, click the MCA icon  under Start menu or MCA shortcut on your desktop.

Want to know more about the Launcher? Go to <http://edocs.mitel.com> or select **Help** from the Launcher drop-down menu.